Lives and livelihoods at the time of COVID

The project CHIRAG is using an Interactive Voice Response System (IVRS) to in part impact the sustainable food systems of the community during these challenging times. The three objectives of this post-pandemic approach taken in the project are:

- **a)** to become a space for rural community members (also migrants) to voice their concerns, grievances and opinions on the corona crisis, lockdown and their food and health situation (Community-Generated); and to provide information (data and narratives) on the disease, bust myths, provide information on food related government schemes to the community (Studio-Generated);
- **b)** Ascertain and understand the overall situation by mapping the current situation in the villages, the increased vulnerabilities of the people, their struggles and challenges, and action and inactions of responsible actors by conducting a situational analysis survey through IVRS system; and
- **c)** Linking the grievances and concerns received by the community to district administration and PRADAN teams.

Currently, we are analysing the content recorded and shared by the community and designing weekly content to reach them.

